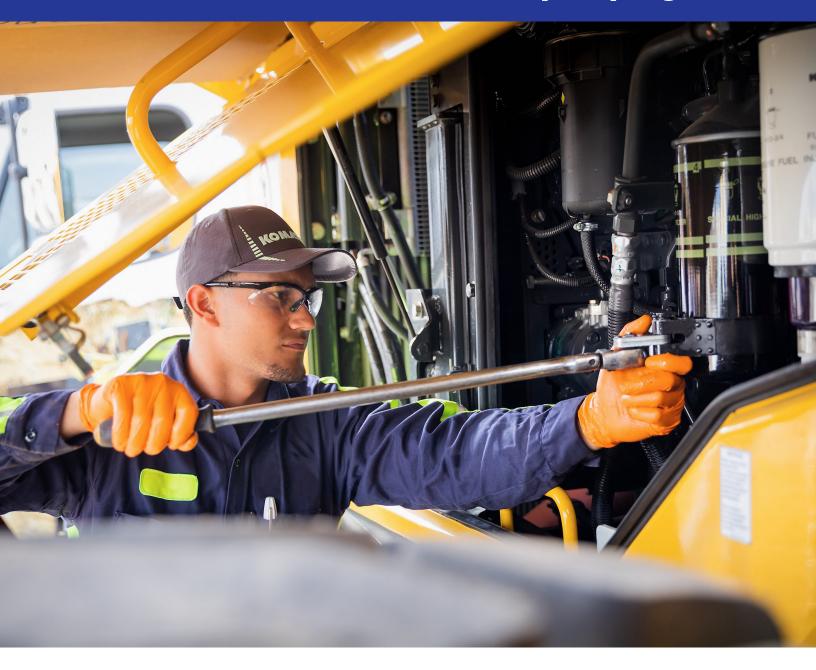


Komatsu maintenance and repair programs



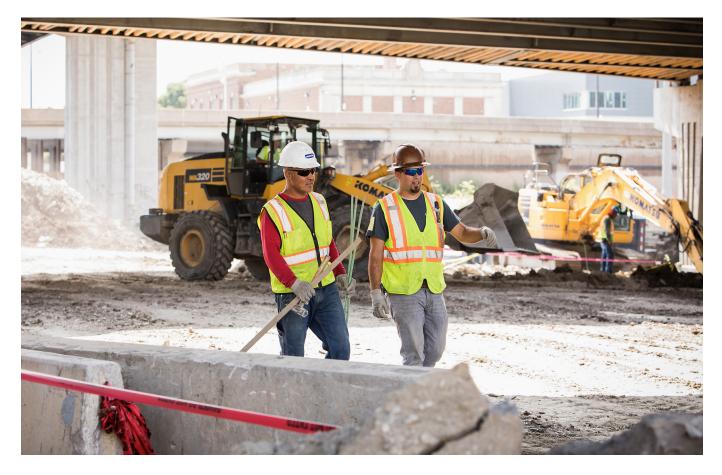
Importance of maintenance and repair

Help keep your equipment in peak operating condition and avoid costly repairs with regular equipment maintenance through your Komatsu distributor.



Contents

| Komatsu maintenance and repair programs | 3 |
|---|-------|
| Program coverage | 4 |
| Komatsu Care | 5 |
| Komatsu Care Plus | 6 |
| Komatsu Care Plus II | 7 |
| Komatsu Care Plus III | 8-9 |
| Advantage coverage | 10-11 |
| Machine coverage | 12-15 |
| Financing solutions | 16 |
| My Komatsu | 17 |
| Komatsu Certified | 18 |
| Komatsu Genuine Parts | 19 |
| Early Cancelation | 19 |
| Incremental Purchases | 19 |
| Useful resources | 20 |
| | |



Komatsu maintenance and repair programs

Komatsu Care

Komatsu Care Plus

Komatsu Care Plus II

Komatsu Care Plus III*

Advantage coverage

| Complimentary scheduled maintenance | Scheduled maintenance | Scheduled maintenance and repair | Scheduled maintenance, repair, and consumables | Repair coverages |
|---|--|---|--|--|
| Automatic scheduling Maintenance parts and fluids Travel and labor included KOWA oil analysis 50-point inspection Service record history Eligible for Komatsu Certified | Automatic scheduling Maintenance parts and fluids Travel and labor included KOWA oil analysis 50-point inspection Service record history Major component assurance 100% core guarantee Special financing Eligible for Komatsu Certified | Automatic scheduling Maintenance parts and fluids Travel and labor included Genuine parts KOWA oil analysis 50-point inspection Service record history Comprehensive repair coverage Diagnostics included Competitive pricing Special financing Eligible for Komatsu Certified | Automatic scheduling Maintenance parts and fluids Travel and labor included Genuine parts KOWA oil analysis 50-point inspection Service record history Comprehensive repair coverage Consumables Diagnostics included Competitive pricing Cost-per-hour billing Elioible for Komatsu Certified | Customizable repair coverage Powertrain — powertrain components only Powertrain Plus — powertrain and hydraulic systems Premier — comprehensive machine coverage Travel and labor included Genuine parts Diagnostics included Service record history Special financing |

*Based on model. Exclusions apply. Please see your Komatsu dealer for full terms and conditions.

Program coverage

Choose the right maintenance and repair solution to get the most from your investment. We offer several programs to help keep your machine in top condition and reduce downtime that comes with costly repairs. No matter where your business takes you, enjoy peace of mind knowing whatever program you choose, your equipment can always be serviced by any Komatsu distributor across the nation with our guarantees of certified labor and Komatsu genuine parts.

| Aftermarket segment | Coverage | Komatsu Care | Komatsu Care Plus | Komatsu Care Plus II | Komatsu Care Plus III | Advantage Coverage |
|------------------------|--|--------------|----------------------|-------------------------|--------------------------|-----------------------|
| | Engine oil and filters | • | • | • | • | |
| | Fuel filters and breathers | ٠ | ٠ | ٠ | • | |
| | KCCV and def filters | • | ٠ | ٠ | • | |
| | Engine coolant | | ٠ | ٠ | • | |
| | Air cleaner filters | | ٠ | ٠ | • | |
| Scheduled | Cab recirculation air filters | • | ٠ | ٠ | • | |
| preventative | Transmission oil, filters, and strainers | • | ٠ | ٠ | • | |
| maintenance | Hydraulic oil, filters, and strainer | • | ٠ | ٠ | • | |
| | Powertrain oil | • | ٠ | ٠ | • | |
| | Certified labor | ٠ | ٠ | ٠ | • | |
| | Periodic oil samples | • | ٠ | ٠ | • | |
| | 50-point inspection | ٠ | ٠ | ٠ | • | |
| | Travel | • | ٠ | ٠ | • | |
| | Powertrain | | | ٠ | • | ٠ |
| | Powertrain and hydraulics | | | ٠ | • | ٠ |
| F 1 4 | Premier | | | ٠ | • | ٠ |
| Equipment repairs | Genuine parts | | | ٠ | • | ٠ |
| Tepans | Diagnostics | | | ٠ | • | ٠ |
| | Certified labor | | | ٠ | • | ٠ |
| | Travel | | | ٠ | • | ٠ |
| | Fuel injection system | | | | • | |
| | Water pump, starter, alternator, batteries | | | | • | |
| | AC system | | | | • | |
| | Equipment cooling system | | | | • | |
| Consumables | Brakes | | | | • | |
| | Aftertreatment filters | | | | • | |
| | Seals, hoses, gaskets | | | | • | |
| | Pins and bushings | | | | • | |
| | V belt, wiper blades, wiper motors | | | | • | |
| | Complimentary | • | | | 6 6 8 | |
| | National coverage | • | ٠ | ٠ | • | ٠ |
| | Service record retention | • | ٠ | ٠ | • | ٠ |
| | Komatsu Certified eligibility | • | ٠ | ٠ | • | |
| | My Komatsu management | • | ٠ | ٠ | • | ٠ |
| Added value | Komatsu financing | | ٠ | ٠ | • | ٠ |
| value | Competitive bundle pricing | | | ٠ | • | |
| | 100% core guarantee | | ٠ | | | |
| | Major component assurance | | ٠ | | 6 6 8 8 | |
| | Cost-per-hour billing | | | | • | |
| | Early cancelation | | ٠ | | • | |

Komatsu Care

Complimentary scheduled maintenance

What is Komatsu Care?

Komatsu Care is a complimentary scheduled maintenance program designed to keep your machine reliable and running longer. With this program you have access to advanced service and support at any Komatsu distributor nationwide, with the guarantee of certified labor and genuine parts.



What's included?*

- Three years/2,000 hours, whichever occurs first
- Genuine parts and certified labor
- 50-point inspection by certified technicians
- Regular oil samples (KOWA)
- Eligible for Komatsu Care certification
- Standard on all Tier 4 construction equipment
- Continuous maintenance support with Komtrax remote monitoring system
- Two Komatsu Diesel Particulate Filter (KDPF) exchanges included for five years/ 9,000 hours
- Two Komatsu selective catalytic reduction (SCR) maintenance services included for five years/9,000 hours, whichever occurs first

Komatsu Care Plus

Scheduled maintenance

What is Komatsu Care Plus?

Komatsu Care Plus is a continuation of the Komatsu Care program. Along with regularly scheduled maintenance and national distributor coverage, you get a variety of added benefits, such as major component assurance, a 100% core value guarantee and special financing.



What's included?*

- Available during any machine hour
- Fixed maintenance and repair cost
- National coverage
- Automatic maintenance scheduling
- Genuine parts and certified labor
- 50-point inspection by certified technicians
- Regular oil samples (KOWA)
- Service record history
- Eligible for Komatsu Care certification
- Travel included
- Transferable with machine
- Current Tier 4 production models
- Advanced data analytics with My Komatsu
- Special financing
- 100% core guarantee you will receive 100% core credit value when machine is covered under program coverage (up to 10,000 hours)
- 10,000-hour major component assurance — proration of any major component that fails within program coverage (up to 10,000 hours)
- Available on new machines or machines already in the field

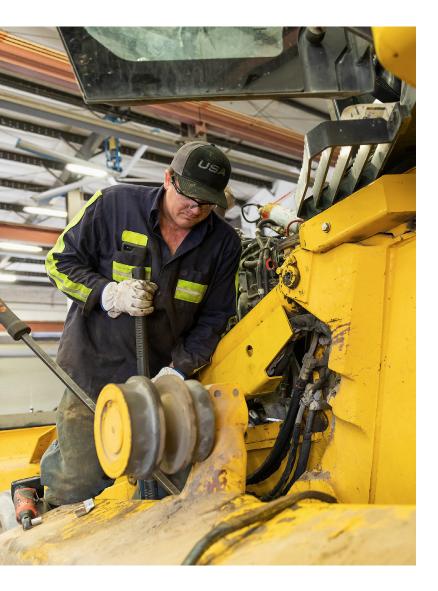
*Exclusions apply. Please see your Komatsu dealer for full terms and conditions.

Komatsu Care Plus II

Scheduled maintenance and repair

What is Komatsu Care Plus II?

Komatsu Care Plus II includes everything in the Komatsu Care Plus program bundled with comprehensive repair coverage for qualifying repairs. With this program you also get the benefit of fixed maintenance and repair costs, enabling you to better calculate your overall operating budget. Designed to help you minimize your equipment's downtime and maximize your production. This advanced maintenance and repair program must be purchased within 12 months of buying your machine.



What's included?*

- Available up to 12,000 hours
- Fixed maintenance and repair cost
- National coverage
- Automatic maintenance scheduling
- Genuine parts and certified labor
- 50-point inspection by certified technicians
- Regular oil samples (KOWA)
- Service record history
- Eligible for Komatsu Care certification
- Travel included
- Transferable with machine
- Current Tier 4 production models
- Advanced data analytics with My Komatsu
- Special financing
- OEM support
- Diagnostics included
- Premier total repair coverage

Komatsu Care Plus III

Maintenance, repair and consumables

What is Komatsu Care Plus III?

Komatsu Care Plus III is a comprehensive maintenance, repair and consumables replacement program that simplifies your equipment's total cost of ownership with a fixed cost per hour for qualifying repairs and replacements. You are billed based on your monthly utilization at a cost per hour, which means your pay is directly correlated with your equipment usage. Komatsu Care Plus III is the first program to offer you max coverage for the first life of your machine and include wear items.



Program overview*

- No hidden fees
- Transferable with the machine
- Nationwide coverage
- Cost per hour/monthly payment / total coverage

What's included?

- Repair coverage for the first life of the machine
- Fixed maintenance, repair and consumable cost
- Replacement of consumables
- National coverage
- Automatic maintenance scheduling
- Genuine parts and certified labor
- 50-point inspection by certified technicians
- Regular oil samples (KOWA)
- Service record history
- Eligible for Komatsu Care certification
- Travel included
- Transferable with machine
- Current Tier 4 production models
- Advanced data analytics with My Komatsu
- Cost-per-hour billing
- OEM support
- Diagnostics included

Activation and billing

We offer our customers a simple three-step process for payment, with the added flexibility of pay-as-you-go billing.

- 1. Make a one-time down payment to activate coverage
- 2. Pick from a fixed or variable cost per hour
- 3. Your billing will start in 30 days, based on your previous month's machine utilization at your selected cost per hour

*Exclusions apply. Please see your Komatsu dealer for full terms and conditions.

Komatsu Care Plus III Coverage

Maintenance

Preventive maintenance is the most important factor to ensure that your equipment keeps running with minimal downtime. Factory-recommended maintenance is automatically scheduled by your servicing distributor, including oil sampling analysis, genuine oils and filters, a 50-point inspection and travel.

Repair

Protect your equipment and your wallet by providing comprehensive machine coverage for qualifying failed components with Komatsu Care Plus III. Coverage extends for the life of the contract, giving you peace of mind for 20,000+ hours. Your policy also covers diagnostics, travel and freight costs for large components.

Consumables

Consumables are wear items. such as windshield wipers, filters and batteries. Your Komatsu Care Plus III program includes replacement of a number of consumables to help streamline your operation and take the guess work out of your operating costs. What's more, you can be sure that all consumables a genuine parts i distributor-cert

500 hour maintenance

- Engine air filter assembly
- Transmission oil filter
- Engine oil filter
- Fuel pre-filter
- AC fresh air filter
- AC recirc air filter
- Fuel main filter
- KOWA

• Engine oil

Maintenance intervals*

1.000 hour

maintenance

• Engine air filter

• Transmission oil

• Engine oil filter

• AC fresh air filter

• AC recirc air filter

• Fuel main filter

(transmission

(transmission

• Transmission oil

oil strainer)

oil strainer)

• Fuel pre-filter

assembly

filter

• KOWA

• O-ring

• O-ring

• Engine oil

2.000 hour maintenance

- Engine air filter assembly
- Transmission oil filter
- Engine oil filter
- Fuel pre-filter
- AC fresh air filter
- AC recirc air filter
- Fuel main filter
- KOWA
- Engine oil
- O-rings • Transmission oil
- Hydraulic oil filter
- Hvdraulic tank breather
- Diesel exhaust fluid (DEF) pump filter
- DEF tank breather
- KCCV filter
- Axle oil (each)
- Hydraulic oil

Repair*

6,000 hour maintenance

- Engine air filter assembly
- Transmission oil filter
- Engine oil filter
- Fuel pre-filter
- AC fresh air filter
- AC recirc air filter
- Fuel main filter
- KOWA
- Engine oil
- O-rings
- Transmission oil
- Hydraulic oil filter
- Hvdraulic tank breather
- Diesel exhaust fluid (DEF) pump filter
- DEF tank breather
- KCCV filter
- Axle oil (each)
- Hydraulic oil
- Coolant

• Cabin

| Powertrain | Hydraulics | Electrical | Other |
|----------------------------------|------------------|------------------|----------------|
| • Engine | • Pumps | • Electronic | Structural |
| Transmission | Hydraulic motors | controllers | Undercarriage |
| Axles | Cylinders | Sensors | • Engine |
| Steering | • Valves | • Wire harnesses | aftertreatment |

Consumables*

| are Komatsu | As needed | Periodic | 7,000 to 9,000 | 12,000 To 15,000 |
|----------------|--|---|---|--|
| installed by | | replacements | hours | hours |
| rtified labor. | Brakes Wiper motor DEF emission related parts Hydraulic seals Pins and bushings Hydraulic hoses | Wiperblades and wiper blade motor Batteries Serptine belts Safety belt | Alternator Starting motor Cylinder seals Engine damper Drive shafts Universal joints | Fuel injector assembly Water pump assembly Turbocharger Air conditioning system Cooling system DEF emission |

*Varies by model. Coverage shown is an example

and related parts

Advantage coverage

Extended repair coverage

What is Advantage coverage?*

Protect your equipment in the event a covered component fails due to a defect in material or workmanship with Komatsu Advantage, an extended repair coverage program. You can be assured with this program that repairs are performed by Komatsu-trained experts using Komatsu genuine parts.

What are the coverage options?

Powertrain

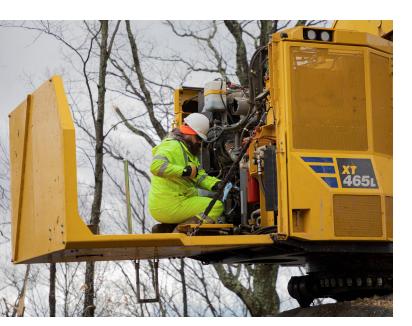
Ensure that your machine is protected when it comes to expensive powertrain repairs with Powertrain coverage.

Powertrain Plus

Keep your machine running strong with Powertrain Plus, which covers all powertrain components, as well as your machine's hydraulic system.

Premier

You can be sure your machine is protected bumper to bumper with Premier coverage our most comprehensive machine coverage option available.



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*Exclusions apply. Please see your Komatsu dealer for full terms and conditions.
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| Covered Items | PT | PT+ | Premier |
|--|----|-----|---------|
| Suspension | | | |
| Electronic control module | | | • |
| Suspension cylinders and control valves | | | ٠ |
| Suspension control arm assemblies | | | ٠ |
| Senders, solenoids and sensors | | | ٠ |
| Pipes, tubes, clamps, valves and hoses | | | ٠ |
| Electrical system | | | |
| Gauges and instruments | | | ۲ |
| Wiring harnesses | | | ٠ |
| Switches | | | • |
| Relays and circuit breakers | | | ٠ |
| Start switch | | | • |
| Fuse/circuit breaker panel and circuit board | | | • |
| Monitor panels | | | • |
| Komtrax, VHMS and PLM (payload meter) | | | • |
| Electronic controllers | | | • |
| Air intake heaters and glow plugs | | | • |
| Senders, solenoids and sensors | | | • |
| Frames, structures and linkages | | | |
| Boom/arm Bell crank and Z bar on wheel loaders | | | • |
| | | | • |
| Carbody | | | • |
| Steel frame (front, rear, sub)/revolving frame | | | |
| Steel of outrigger on backhoe loaders Motor grader circle | | | |
| Undercarriage related parts | | | • |
| Bogie assemblies | | | • |
| Equalizer bar | | | |
| H.I.C. assemblies | | | • |
| Pivot shaft assembly | | | • |
| Recoil springs | | | • |
| Track adjusters | | | • |
| Track roller frame | | | • |
| Hybrid systems | | | |
| Capacitor/inverter | • | ٠ | ٠ |
| Generator/motor | • | ٠ | ٠ |
| Hybrid controller | ٠ | ٠ | ٠ |
| Lubrication pump | ٠ | ٠ | • |
| Radiator | ٠ | ٠ | ۲ |
| Swing motor | | | ۲ |
| Water pump | • | • | • |
| Wiring harness | • | ٠ | • |
| intelligent Machine Control system | | | |
| GNSS and GPS antenna(s), GNSS receiver/ | | | • |
| controller, GNSS | | | |
| Control box and ICT controller | | | • |
| IB monitor | | | • |
| Sensors and encoders | | | • |
| Engine and related parts | | | |
| Engine assembly internal components | • | • | • |
| Engine oil related Cooler | | • | • |
| | | | |
| Engine filter mount Remote make-up oil tanks | - | | |
| Remote mounted oil filtration system | | • | |
| Valves | • | | |
| Hose clamps and hoses | - | - | |
| 11000 siumps unu 110000 | | | |

| Covered Items | PT | PT+ | Premier |
|---|----|-----|---------|
| Air intake and exhaust related | | | |
| Air cleaner housing and after coolers | | | • |
| Inter coolers | | | • |
| Turbo charger | • | • | ٠ |
| Intake and exhaust manifolds | • | • | ٠ |
| EGR valve and cooler | ٠ | ٠ | ٠ |
| Mufflers | | | • |
| Senders, solenoids and sensors | • | • | • |
| Pipes, tubes, clamps, hoses | | | • |
| Fuel related | | | |
| Fuel tank assembly and mounting | | | • |
| Fuel filter mounts | • | • | • |
| Fuel transfer, auxiliary, | • | • | • |
| lift and injection pumps | | | |
| Fuel coolers | | | |
| Injectors Fuel manifolds/valves | | | |
| Senders, solenoids and sensors | | | |
| Pipes, tubes, clamps and hoses | • | • | |
| | | | • |
| Engine mounted components AC compressor/condenser | | | • |
| Alternator and starter | • | | |
| Damper and vibration damper | | | |
| Power take off | | | |
| Belt tensioner | | | |
| Flywheel and flywheel housing | | | |
| Heat shielding and framework | • | • | |
| Engine electrical components | | | |
| Senders, solenoids and sensors | • | • | • |
| Electronic control modules | • | • | • |
| Engine wiring harness | • | • | • |
| Aftertreatment system | | | |
| KDPF assembly | | | • |
| HC and DEF dosing nozzles | | | ٠ |
| SCR assembly | | | • |
| KCCV assembly | | | ٠ |
| Senders, solenoids and sensors | | | ٠ |
| Pipes, tubes, clamps and hoses | | | ٠ |
| DEF mixing tube | | | • |
| Other DEF system related | | | |
| Tank | | | ٠ |
| Heater, pump and tank heater valve | | | • |
| Pump controller | | | • |
| Senders, solenoids and sensors | | | • |
| Pipes, tubes, clamps and hoses | | | • |
| Power transmitting system | | | _ |
| Transmission | • | • | • |
| Transmission and torque converters | • | • | • |
| Torque flow assembly/power module | • | • | • |
| Hydrostatic pumps and motors | • | • | • |
| Control and PPC valves | • | • | • |
| Oil coolers, tanks and reservoirs | | | |
| Oil filter mount | | | |
| Electronic control module | • | | |
| Senders, solenoids and sensors | | | |
| Steering and transfer cases Damper | | | |
| Swing gear box | | | |
| Pipes, tubes, clamps and hoses | - | • | |
| i ipos, tunos, olamps ana noses | | | |

| Covered Items | PT | PT+ | Premier |
|---|----|-----|---------|
| Drive line | | | |
| Axles and axle housings | ٠ | ٠ | ٠ |
| Axle mounting and oscillation | ٠ | ٠ | ۲ |
| Differentials and final drives | ٠ | ۲ | ٠ |
| Wheel/rim | | | ۲ |
| Valves | ٠ | ۲ | ۲ |
| Pipes, tubes, clamps and hoses | | | ۲ |
| Steering (eligibility under the PT coverage type applies to track machines only) | | | |
| Steering clutch | • | • | • |
| Steering clutch and brake control valve | • | • | • |
| Steering pump and | | | |
| emergency steering pump | • | • | • |
| Steering oil cooler | ٠ | ٠ | ٠ |
| Steering valves | ٠ | ٠ | ٠ |
| Steering box | ٠ | ٠ | ٠ |
| Steering linkage, column and console | | | • |
| Tie rod | | | ٠ |
| Senders, solenoids and sensors | | | • |
| Pipes, tubes, clamps and hoses | | | ٠ |
| Braking system | | | |
| Brake primary and secondary cylinders | | | ۲ |
| Brake pump and emergency brake pump | | | ٠ |
| Wet brake assemblies | • | • | ٠ |
| Brake oil cooler assemblies | • | • | • |
| Brake oil cooler fan, pump and motor | ٠ | ٠ | • |
| Brake caliper | | | • |
| Accumulators | | | • |
| Tanks and reservoirs | | | • |
| Electronic control modules | | | • |
| Senders, solenoids and sensors | | | • |
| Pipes, tubes, clamps and hoses | | | • |
| Cooling system | | | |
| Radiator | | | • |
| Expansion tank Thermostat | | | |
| Cooling fan, fan drive and shrouding | | | |
| Water pump | | | |
| Senders, solenoids and sensors | | | |
| Pipes, tubes, clamps and hoses | | | |
| Hydraulic systems | | | |
| Non-propulsion hydraulic pumps and motors | | • | • |
| Hydraulic cylinders | | | |
| Hydraulic valve and controls | | • | • |
| Electronic control modules | | • | • |
| Hydraulic accumulators | | • | • |
| Hydraulic oil coolers and cooling fans | | | • |
| Swivels (rotary manifolds) | | • | • |
| Swing motor | | ٠ | • |
| Hydraulic oil filter assembly | | ٠ | ٠ |
| Hydraulic tanks | | ٠ | ٠ |
| Senders, solenoids and sensors | | • | • |
| Pipes, tubes, clamps and hoses | | • | • |
| | | | |

Komatsu Care Plus, Komatsu Care Plus II and Komatsu Care Plus III

Whether you're looking for extended maintenance, additional repair coverage, or a fixed-cost-per-hour option, Komatsu Care has the right maintenance and repair solution for you. Komatsu Care Plus programs build on top of one another, providing you with different tiers of support tailored to your business needs.

Bulldozers

| Dunuozers | | | |
|---|------|---------|--|
| | Plus | Plus II | |
| Oils | | | |
| Change coolant | • | • | |
| Change engine oil | ٠ | • | |
| Change final drive oil | • | • | |
| Change hydraulic oil | • | • | |
| Filters | | | |
| Engine oil filters | • | • | |
| Pre fuel filters | • | • | |
| A/C fresh and recirculation filter | • | • | |
| Engine air filters | • | • | |
| Replace fuel main filter | • | • | |
| Replace engine lube oil filter | • | • | |
| Replace hydraulic filter | • | • | |
| Replace HST filters | • | ٠ | |
| KCCV filters | • | • | |
| DEF pump filter | • | • | |
| Breather eleme | ents | | |
| Replace fuel tank breather element | • | • | |
| Replace DEF tank breather element | • | • | |
| Replace hydraulic tank breather element | • | • | |
| Other | | | |
| Reset monitor panel | • | • | |
| Lubricate machine | • | • | |
| Drain sediment from fuel tank | • | • | |
| Clean hydraulic tank strainer | • | • | |
| Repairs | | | |
| Engine | | • | |
| Aftertreatment system | | • | |
| Cooling system | | • | |
| Transmission/hydrostatic | | • | |
| Powertrain drive line | | • | |
| Braking system | | ٠ | |
| Steering system | | • | |
| Hydraulic systems | | • | |
| Electrical systems | | • | |
| Frames and structural | | ٠ | |
| Undercarriage related components | | ٠ | |
| Intelligent machine controls | | ٠ | |
| Genuine parts | | ٠ | |
| Certified labor | | ٠ | |
| Diagnostics | | ٠ | |
| Travel | | • | |



Excavators

| | Plus | Plus II |
|---|------|---------|
| Oils | | |
| Change coolant | • | • |
| Change engine oil | • | ٠ |
| Change hydraulic oil | ٠ | ٠ |
| Change final drive oil | ٠ | ٠ |
| Change swing machinery oil | ٠ | • |
| Change damper case oil | ٠ | • |
| Filters | | |
| Replace fuel pre filter | • | • |
| A/C fresh and recirculation air filters | ٠ | • |
| Fuel main filter | • | • |
| Replace DEF pump filter | • | • |
| Replace hydraulic oil filter element | • | • |
| Replace KCCV filter element | • | • |
| Breather eleme | ents | |
| Replace air cleaner element | • | • |
| Replace hydraulic tank breather element | • | • |
| Replace DEF tank breather element | • | • |
| Other | | |
| Reset monitor panel | • | • |
| Lubricate machine | • | • |
| Lubricate swing circle | • | • |
| Check swing pinion grease | • | • |
| Drain sediment from fuel tank | • | • |
| Clean hydraulic tank strainer | • | • |
| Repairs | | |
| Engine | | • |
| Aftertreatment system | | • |
| Cooling system | | • |
| Hydrostatic system | | ٠ |
| Braking system | | • |
| Hydraulic systems | | • |
| Electrical systems | | • |
| Frames and structural | | • |
| Undercarriage related components | | • |
| Intelligent machine controls | | • |
| Genuine parts | | • |
| Certified labor | | • |
| Diagnostics | | • |
| Travel | | • |
| | | |

Komatsu Care Plus, Komatsu Care Plus II and Komatsu Care Plus III



Motor graders

| DilsChange engine oilChange engine oilChange transmission case oilChange final drive case oilChange hydraulic oilCheck circle rotation gear case oilCheck tandem case oilFiltersEngine oil filtersReplace fuel pre filterReplace fuel main filterA/C fresh and recirculation filtersReplace hydraulic oil filterReplace transmission oil filterReplace transmission oil filterReplace transmission oil filterReplace transmission breatherReplace transmission breatherReplace transmission breatherReplace transmission breatherReplace hydraulic tank breatherReplace hydraulic tank strainerClean hydraulic tank strainerCooling systemTransmissionPowertrain drive lineBraking systemSteering systemsFrames and structuralGenuine partsCertifiel laborDiagnosticsTravel | | Plus | Plus II |
|--|-------------------------------------|-------|---------|
| Change engine oil ● Change transmission case oil ● Change final drive case oil ● Change hydraulic oil ● Check circle rotation gear case oil ● Check tandem case oil ● Filters Engine oil filters ● Replace fuel pre filter ● Replace fuel pre filter ● Replace fuel re filter ● Replace fuel re filter ● Replace fuel main filter ● A/C fresh and recirculation filters ● Replace transmission oil filter ● Replace transmission oil filter ● Replace transmission breather ● Replace DEF pump filter ● Replace final drive breather ● Replace DEF breather ● Replace transmission breather ● Replace hydraulic tank breather ● Replace hydraulic tank strainer ● Clean hydraulic tank strainer ● Replace fing system ● Transmission ● Powertrain drive line | Oils | | |
| Change transmission case oil • Change final drive case oil • Change hydraulic oil • Check circle rotation gear case oil • Check tandem case oil • Filters Engine oil filters • Replace fuel pre filter • Replace fuel main filter • A/C fresh and recirculation filters • Replace hydraulic oil filter • Replace transmission oil filter • Replace transmission oil filter • Replace transmission oil filter • Replace EF pump filter • Replace final drive breather • Replace final drive breather • Replace transmission breather • Replace transmission breather • Replace transmission breather • Replace hydraulic tank breather • Replace hydraulic tank strainer • Clean hydraulic tank strainer • Clean hydraulic tank strainer • Clooling system • Transmission • < | Change coolant | ٠ | • |
| Change final drive case oil • Change hydraulic oil • Check circle rotation gear case oil • Check tandem case oil • Filters Engine oil filters • Replace fuel pre filter • Replace fuel main filter • A/C fresh and recirculation filters • Replace hydraulic oil filter • Replace transmission oil filter • Replace transmission oil filter • Replace EXCV filter • Replace EXCV filter • Replace EXCV filter • Replace Excever • Replace Excever • Replace transmission breather • Replace bydraulic tank breather • Replace hydraulic tank breather • Replace hydraulic tank strainer • Clean hydraulic tank strainer • Cooling system • Transmission • Powertrain drive line • Braking system • Steering systems • H | Change engine oil | ٠ | ٠ |
| Change hydraulic oil ● Check circle rotation gear case oil ● Check tandem case oil ● Engine oil filters ● Replace fuel pre filter ● Replace fuel main filter ● A/C fresh and recirculation filters ● Replace hydraulic oil filter ● Replace transmission oil filter ● Replace KCCV filter ● Replace Explance fuel main filter ● Replace transmission oil filter ● Replace transmission oil filter ● Replace DEF pump filter ● Replace final drive breather ● Replace transmission breather ● Replace DEF breather ● Replace hydraulic tank breather ● Replace hydraulic tank strainer ● Other ● Repairs ● Engine ● Aftertreatment system ● Cooling system ● Transmission ● Powertrain drive line ● Braking system ● | Change transmission case oil | ٠ | ٠ |
| Check circle rotation gear case oil ● Check tandem case oil ● Engine oil filters ● Replace fuel pre filter ● Replace fuel main filter ● A/C fresh and recirculation filters ● Replace hydraulic oil filter ● Replace transmission breather ● Replace final drive breather ● Replace transmission breather ● Replace DEF breather ● Replace transmission breather ● Replace DEF breather ● Replace hydraulic tank breather ● Replace hydraulic tank strainer ● Other ● Replace hydraulic tank strainer ● Oling system ● Transmission ● Powertrain drive line ● Braking system ● Steering systems ● Hydraulic systems ● Electrical systems ● | Change final drive case oil | ٠ | ٠ |
| Check tandem case oil Filters Engine oil filters • Replace fuel pre filter • Replace fuel main filter • A/C fresh and recirculation filters • Replace hydraulic oil filter • Replace transmission oil filter • Replace transmission oil filter • Replace CCV filter • Replace DEF pump filter • Replace final drive breather • Replace DEF breather • Replace DEF breather • Replace DEF breather • Replace DEF breather • Replace hydraulic tank breather • Replace hydraulic tank breather • Replace hydraulic tank strainer • Other • Replace hydraulic tank strainer • Oling system • Transmission • Powertrain drive line • Braking system • Steering systems • Hydraulic systems • Electrical systems • Electr | Change hydraulic oil | ٠ | ٠ |
| Filters Engine oil filters ● Replace fuel pre filter ● Replace fuel main filter ● A/C fresh and recirculation filters ● Replace hydraulic oil filter ● Replace transmission oil filter ● Replace transmission oil filter ● Replace CCV filter ● Replace DEF pump filter ● Breather elements ● Replace final drive breather ● Replace transmission breather ● Replace bydraulic tank breather ● Replace hydraulic tank breather ● Replace hydraulic tank breather ● Replace hydraulic tank strainer ● Clean hydraulic tank strainer ● Repairs ● Engine ● Aftertreatment system ● Cooling system ● Transmission ● Powertrain drive line ● Braking system ● Steering systems ● Hydraulic systems ● Electrical systems ● | Check circle rotation gear case oil | ٠ | ٠ |
| Engine oil filters●●Replace fuel pre filter●●Replace fuel main filter●●A/C fresh and recirculation filters●●Replace hydraulic oil filter●●Replace transmission oil filter●●Replace KCCV filter●●Replace DEF pump filter●●Replace final drive breather●●Replace transmission breather●●Replace DEF breather●●Replace DEF breather●●Replace hydraulic tank breather●●Replace hydraulic tank strainer●●Clean hydraulic tank strainer●●Cooling system●●Transmission●●Powertrain drive line●●Braking system●●Steering systems●●Hydraulic systems●●Frames and structural●●Genuine parts●●Certified labor●●Diagnostics●● | Check tandem case oil | ٠ | ٠ |
| Replace fuel pre filter••Replace fuel main filter••A/C fresh and recirculation filters••Replace hydraulic oil filter••Replace transmission oil filter••Replace KCCV filter••Replace DEF pump filter••Breather elements••Replace final drive breather••Replace DEF breather••Replace DEF breather••Replace hydraulic tank breather••Replace hydraulic tank strainer••Clean hydraulic tank strainer••Cooling system••Transmission••Powertrain drive line••Braking system••Steering systems••Hydraulic systems••Certified labor••Diagnostics•• | Filters | | |
| Replace fuel main filter••A/C fresh and recirculation filters••Replace hydraulic oil filter••Replace transmission oil filter••Replace KCCV filter••Replace DEF pump filter••Breather elements••Replace final drive breather••Replace transmission breather••Replace DEF breather••Replace hydraulic tank breather••Replace hydraulic tank breather••Clean hydraulic tank strainer••Steering system••Powertrain drive line••Braking system••Steering systems••Hydraulic systems••Frames and structural••Genuine parts••Certified labor••Diagnostics•• | Engine oil filters | ٠ | ٠ |
| A/C fresh and recirculation filters ● Replace hydraulic oil filter ● Replace transmission oil filter ● Replace KCCV filter ● Replace DEF pump filter ● Breather elements ● Replace final drive breather ● Replace transmission breather ● Replace transmission breather ● Replace bydraulic tank breather ● Replace hydraulic tank breather ● Replace hydraulic tank strainer ● Clean hydraulic tank strainer ● Replace ● Replare ● Repairs ● Engine ● Aftertreatment system ● Cooling system ● Transmission ● Powertrain drive line ● Braking system ● Steering systems ● Hydraulic systems ● Frames and structural ● Genuine parts ● Certified labor ● Diagnostics ● <td>Replace fuel pre filter</td> <td>٠</td> <td>٠</td> | Replace fuel pre filter | ٠ | ٠ |
| Replace hydraulic oil filter ● Replace transmission oil filter ● Replace KCCV filter ● Replace DEF pump filter ● Breather elements ● Replace final drive breather ● Replace transmission breather ● Replace transmission breather ● Replace DEF breather ● Replace hydraulic tank breather ● Replace hydraulic tank breather ● Reset monitor panel ● Clean hydraulic tank strainer ● Bregine ● Aftertreatment system ● Cooling system ● Powertrain drive line ● Braking system ● Steering systems ● Hydraulic systems ● Electrical systems ● Frames and structural ● Genuine parts ● Certified labor ● Diagnostics ● | Replace fuel main filter | ٠ | • |
| Replace transmission oil filter●Replace KCCV filter●Replace KCCV filter●Replace DEF pump filter●Breather elements●Replace final drive breather●Replace transmission breather●Replace DEF breather●Replace hydraulic tank breather●Reset monitor panel●Clean hydraulic tank strainer●Replace In ydraulic tank strainer●Replace Serect Se | A/C fresh and recirculation filters | ٠ | ٠ |
| Replace KCCV filter●Replace DEF pump filter●Breather elementsReplace final drive breather●Replace transmission breather●Replace DEF breather●Replace hydraulic tank breather●Reset monitor panel●Clean hydraulic tank strainer●Regine●Aftertreatment system●Cooling system●Transmission●Powertrain drive line●Braking system●Steering systems●Hydraulic systems●Electrical systems●Frames and structural●Genuine parts●Diagnostics● | Replace hydraulic oil filter | ٠ | ٠ |
| Replace DEF pump filter●Breather elementsReplace final drive breather●Replace transmission breather●Replace DEF breather●Replace hydraulic tank breather●OtherReset monitor panel●Clean hydraulic tank strainer●Aftertreatment system●Cooling system●Transmission●Powertrain drive line●Braking system●Steering systems●Hydraulic systems●Electrical systems●Cortified labor●Diagnostics● | Replace transmission oil filter | ٠ | ٠ |
| Breather elementsReplace final drive breather●Replace transmission breather●Replace DEF breather●Replace hydraulic tank breather●OtherReset monitor panelClean hydraulic tank strainer●Clean hydraulic tank strainer●Clean hydraulic tank strainer●Coling system●Cooling system●Transmission●Powertrain drive line●Braking system●Steering systems●Hydraulic systems●Frames and structural●Genuine parts●Certifiel labor●Diagnostics● | Replace KCCV filter | ۲ | ٠ |
| Replace final drive breather••Replace transmission breather••Replace DEF breather••Replace hydraulic tank breather••Other••Reset monitor panel••Clean hydraulic tank strainer••Bregine••Aftertreatment system••Cooling system••Transmission••Powertrain drive line••Braking system••Steering systems••Hydraulic systems••Frames and structural••Genuine parts••Diagnostics•• | Replace DEF pump filter | ۲ | ٠ |
| Replace transmission breather•Replace DEF breather•Replace hydraulic tank breather•OtherReset monitor panel•Clean hydraulic tank strainer•Clean hydraulic tank strainer•Engine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering systems•Hydraulic systems•Frames and structural•Genuine parts•Diagnostics• | Breather elei | ments | |
| Replace DEF breather●Replace hydraulic tank breather●OtherReset monitor panel●Clean hydraulic tank strainer●Clean hydraulic tank strainer●RepairsEngine●Aftertreatment system●Cooling system●Transmission●Powertrain drive line●Braking system●Steering system●Hydraulic systems●Electrical systems●Frames and structural●Genuine parts●Certified labor●Diagnostics● | Replace final drive breather | • | ٠ |
| Replace hydraulic tank breather••OtherReset monitor panel••Clean hydraulic tank strainer••RepairsEngine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Diagnostics• | Replace transmission breather | ٠ | ٠ |
| OtherReset monitor panel•Clean hydraulic tank strainer•Clean hydraulic tank strainer•RepairsEngine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Replace DEF breather | ٠ | ٠ |
| Reset monitor panel•Clean hydraulic tank strainer•Clean hydraulic tank strainer•Repairs•Engine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Replace hydraulic tank breather | ٠ | ٠ |
| Clean hydraulic tank strainer•RepairsEngine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Other | | |
| RepairsEngine●Aftertreatment system●Cooling system●Transmission●Powertrain drive line●Braking system●Steering system●Hydraulic systems●Electrical systems●Frames and structural●Genuine parts●Certified labor●Diagnostics● | Reset monitor panel | ٠ | • |
| Engine•Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Clean hydraulic tank strainer | ٠ | ٠ |
| Aftertreatment system•Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Repairs | | |
| Cooling system•Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Engine | | ٠ |
| Transmission•Powertrain drive line•Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Aftertreatment system | | ٠ |
| Powertrain drive line ● Braking system ● Steering system ● Hydraulic systems ● Electrical systems ● Frames and structural ● Genuine parts ● Certified labor ● Diagnostics ● | Cooling system | | ٠ |
| Braking system•Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Transmission | | ٠ |
| Steering system•Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Powertrain drive line | | ٠ |
| Hydraulic systems•Electrical systems•Frames and structural•Genuine parts•Certified labor•Diagnostics• | Braking system | | • |
| Electrical systems • Frames and structural • Genuine parts • Certified labor • Diagnostics • | Steering system | | ٠ |
| Frames and structural • Genuine parts • Certified labor • Diagnostics • | Hydraulic systems | | ٠ |
| Genuine parts•Certified labor•Diagnostics• | Electrical systems | | • |
| Certified labor Diagnostics | Frames and structural | | • |
| Diagnostics • | Genuine parts | | • |
| | Certified labor | | ٠ |
| Travel | Diagnostics | | ٠ |
| | Travel | | ٠ |

Articulated trucks

| | Plus | Plus II |
|---|------|---------|
| Oils | | |
| Drain oil from floating seal | • | • |
| Change engine oil | • | • |
| Change transmission and brake oil | • | • |
| Change final drive oil | • | • |
| Change differential case oil | • | • |
| Filters | | |
| Replace engine air filters | • | • |
| Replace engine oil filter cartridge | ٠ | ٠ |
| A/C fresh and recirculation air filters | ٠ | ٠ |
| Replace fuel pre-filter cartridge | ٠ | ٠ |
| Replace fuel main filter | ٠ | ٠ |
| Replace transmission oil filters | ٠ | ٠ |
| Replace brake oil filter | ٠ | ٠ |
| Replace hydraulic oil filter element | ٠ | ٠ |
| Replace DEF pump filter | • | ٠ |
| Replace KCCV filter element | ٠ | ٠ |
| Breather elemer | nts | |
| Replace fuel tank breather element | • | • |
| Replace DEF tank breather | ٠ | ٠ |
| Replace hydraulic tank breather element | ٠ | ٠ |
| Other | | |
| Reset monitor panel | • | • |
| Drain sediment from fuel tank | • | • |
| Repairs | | |
| Engine | | • |
| Aftertreatment system | | • |
| Cooling system | | ٠ |
| Transmission | | • |
| Powertrain drive line | | • |
| Braking system | | • |
| Steering system | | ٠ |
| Hydraulic systems | | ٠ |
| Electrical systems | | ٠ |
| Frames and structural | | ٠ |
| Genuine parts | | ٠ |
| Certified labor | | ٠ |
| | | |
| Diagnostics | | • |

Komatsu Care Plus, Komatsu Care Plus II and Komatsu Care Plus III

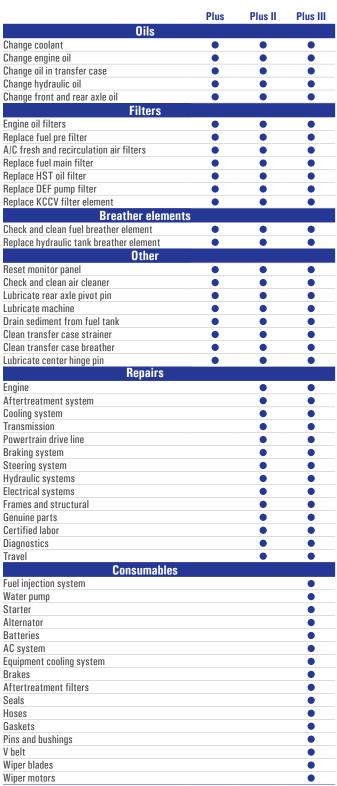


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Rigid trucks

| | Plus | Plus II | Plus III |
|---|------|---------|----------|
| Oils | | | |
| Change engine oil | • | • | • |
| Change steering and transmission brake oil | • | • | |
| Change rear differential oil | | | • |
| Change rear final drive oil | | | • |
| Filters | | · · | |
| A/C fresh and recirculation air filters | • | • | • |
| Replace engine oil filter | | | |
| Replace fuel main filter | | | • |
| Replace fuel pre filter | | | |
| Replace recirculation air filter | | | |
| Replace transmission oil filters | | | |
| Replace steering and hoist oil filter | | | |
| Replace transmission and brake cooling oil filter | | | |
| Replace KCCV filter element | | | |
| Breather elements | | | |
| | • | • | |
| Solvent wash hydraulic tank breather | | | • |
| Solvent wash differential case breather | • | | |
| Other | | | |
| Reset monitor panel | • | • | • |
| Replace air filter assembly | • | • | • |
| Replace oil filters and backup ring | • | • | • |
| Solvent wash transmission strainer | • | • | • |
| Grease machine hinge points | • | • | • |
| Repairs | | | |
| Engine | | • | • |
| Aftertreatment system | | • | • |
| Cooling system | | • | • |
| Transmission | | • | • |
| Powertrain drive line | | • | • |
| Braking system | | • | • |
| Steering system | | | |
| Hydraulic systems | | ٠ | |
| Electrical systems | | ٠ | • |
| Frames and structural | | ٠ | • |
| Genuine parts | | ٠ | • |
| Certified labor | | ٠ | • |
| Diagnostics | | ٠ | • |
| Travel | | • | • |
| Consumables | | | |
| Fuel injection system | | | ٠ |
| Water pump | | | ٠ |
| Starter | | | • |
| Alternator | | | • |
| Batteries | | | • |
| AC system | | | • |
| Equipment cooling system | | | • |
| Brakes | | | • |
| Aftertreatment filters | | | • |
| Seals | | | • |
| Hoses | | | • |
| Gaskets | | | • |
| Pins and bushings | | | • |
| V holt | | | |

Wheel loaders



V belt

Wiper blades

Wiper motors

Komatsu Care Plus, Komatsu Care Plus II and Komatsu Care Plus III



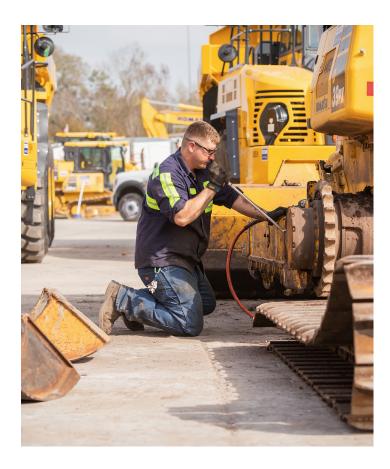
Mining dozers

| | Plus | Plus II | Plus III |
|---|------|---------|----------|
| Oils | | | |
| Change coolant | ٠ | ٠ | • |
| Change engine oil | ٠ | ٠ | • |
| Change final drive oil | ٠ | ٠ | • |
| Change hydraulic oil | ٠ | ٠ | • |
| Filters | | | |
| Engine oil filters | ٠ | ٠ | • |
| Pre fuel filters | ٠ | ٠ | • |
| A/C fresh and recirculation filter | ٠ | ٠ | • |
| Engine air filters | ٠ | • | ٠ |
| Replace fuel main filter | ٠ | ٠ | • |
| Replace engine lube oil filter | ٠ | ٠ | • |
| Replace hydraulic filter | ٠ | ٠ | • |
| Replace HST filters | ٠ | ٠ | • |
| KCCV filters | ٠ | ٠ | ٠ |
| DEF pump filter | ٠ | ٠ | • |
| Breather elements | | | |
| Replace fuel tank breather element | ٠ | ٠ | • |
| Replace DEF tank breather element | ٠ | ٠ | • |
| Replace hydraulic tank breather element | ٠ | ٠ | • |
| Other | | | |
| Reset monitor panel | ٠ | • | • |
| Lubricate machine | ٠ | ٠ | ٠ |
| Drain sediment from fuel tank | ٠ | ٠ | • |
| Clean hydraulic tank strainer | ٠ | ٠ | • |
| Repairs | | | |
| Engine | | ۲ | • |
| Aftertreatment system | | ٠ | ٠ |
| Cooling system | | ٠ | ٠ |
| Transmission/hydrostatic | | ٠ | • |
| Powertrain drive line | | ٠ | • |
| Braking system | | ٠ | ٠ |
| Steering system | | ٠ | ٠ |
| Hydraulic systems | | ٠ | ٠ |
| Electrical systems | | ٠ | ٠ |
| Frames and structural | | ٠ | ٠ |
| Undercarriage related components | | ٠ | ٠ |
| Intelligent machine controls | | ٠ | ٠ |
| Genuine parts | | ٠ | • |
| Certified labor | | ٠ | • |
| Diagnostics | | ٠ | • |
| Travel | | • | • |
| | | | |

| | Plus | Plus II | Plus III |
|-------------------------|------|---------|----------|
| Consumables | | | |
| Turbo charger | | | • |
| EGR valve and cooler | | | ٠ |
| Fuel injection system | | | ٠ |
| Alternator | | | ٠ |
| Motor starter | | | ٠ |
| V belt | | | ٠ |
| KDPF assembly | | | • |
| Drive shaft | | | • |
| Brakes | | | • |
| Equipment coolingsystem | | | • |
| Radiator | | | • |
| Water pump | | | • |
| Hydraulic cylinders | | | • |
| Suspension cylinders | | | • |
| Batteries | | | • |
| Wiper motors | | | • |
| Wiper blades | | | • |
| Seatbelts | | | • |
| Undercarriage | | | ٠ |

Financing solutions

One price, no hidden fees nationwide



Rates as low as

0%

Three skips available**

Why finance your support program?

Komatsu's nationwide coverage and aggressive financing rates means no matter where you service your machine, your costs will always be the same.

What are the finance terms?

To get the most attractive rates and terms, you need to finance the product support programs you want at the time you purchase your machine.

If you decide to finance any product support programs after purchasing your machine, your eligible rate is 15 months at 0% with three upfront skips available.

| New machines | Machines in field |
|---------------|-------------------|
| 0.99% | 0% |
| for 48 months | for 15 months |
| 2.49% | 3% |
| for 60 months | for 48 months |

Minimum purchase \$4,000

Maximum purchase \$100,000

*Subject to credit review. Rates are subject to change without notice. Terms and conditions apply. For more information contact your local dealer representative for seasonal finance specials.

**Available to qualifying customers

KOMATSU MyKomatsu

My Komatsu

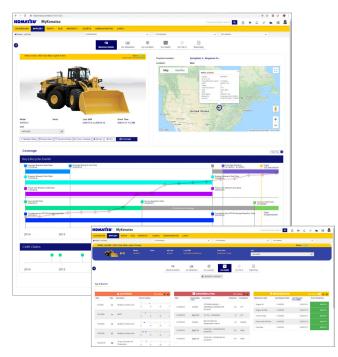
Your fleet at your fingertips

What is My Komatsu?

Stay connected to your fleet and your business no matter where you are. My Komatsu is your online portal that provides an array of insightful information about your machine and convenient parts ordering.

Now you can monitor your Komatsu product support program in real time and have access to all your service history, program details and current coverage.





What can My Komatsu do for you?

Program coverage

My Komatsu gives you the ability to view your current Komatsu coverage, maintenance claims, program utilization, and take action on expiring coverage. You can also access your service records, such as oil sampling and your Komatsu Care report.

Request a quote

My Komatsu allows you to view the program brochures that apply to your equipment and request a quote directly from your servicing distributor.

Easily access equipment information

Get quick access to equipment manuals, parts books and informative telematics that illustrate how your equipment is being used, how much it is idling, how much fuel it is consuming, KOWA oil wear analysis report, and much more.

Monitor your machine health

You can easily monitor your machine's health via telematics, order any necessary parts and have your parts delivered directly to your job site.

Register and login to mykomatsu.komatsu



Komatsu Certified

Premium used equipment

What is Komatsu Certified?

To qualify for the Komatsu Certified seal of approval, your machine must meet a rigorous series of prerequisites and undergo multiple enhancement procedures. These include comprehensive repair inspection, full-service routine, performance evaluation, thorough cleaning and detailing, collected work order histories and more. As an equipment seller, you'll experience a higher resale and trade-in value. As a buyer, you can be sure you're getting high-quality, premium used equipment.

For sellers

When you sell or trade in your Komatsu equipment you can generally receive up to a 10% increase in resale value.



Our data to market history supports machines with complete service histories, genuine parts, and certified labor. Your machine might qualify for Komatsu Certified trade in. Our product support programs provide you the service history required to get a premium resale value.



*Up to a 10% higher residual than machines not Komatsu Certified.

For buyers

When you purchase a Komatsu Certified machine, you'll get detailed reports and full maintenance logs, so you can be sure your new acquisition has been well taken care of. You'll also get:

- Competitive financing
- Powertrain warranty
- Maintenance and repair history
- Komatsu diesel particulate filter exchange
- Komtrax performance data, fuel economy data, including fuel consumption
- Komatsu oil and wear analysis results

Which machines are eligible?

- Komatsu Care Plus machines
- Komatsu Care Plus II machines
- Only machines that have met all Komatsu Care maintenance requirements are eligible for certification:
 - 50-point inspection every 500 hours up to three years / 2,000 hours
 - KOWA oil and wear analysis with no abnormal or critical indication
 - 100+-point mechanical and diagnostic operations as well as interior and exterior appearance standards required for certification
 - Maintenance and certification performed by factory-trained technicians using genuine Komatsu parts

Komatsu Genuine Parts

Komatsu Genuine Parts and support programs are designed to help you to reduce downtime, optimize performance, lower total cost of ownership, and extend machine life. Gain peace of mind for you and your personnel by using carefully designed products.

- High-quality products specifically engineered for your machine
- Supported by Komatsu and its distributor network
- 24/7 accessibility for parts ordering, machine health statistics and parts books through My Komatsu

Early cancellation for Komatsu Care Plus, Plus II, Plus III

Komatsu Care Plus and Komatsu Care Plus II contracts can be canceled at any time to give our customers the flexibility to manage their assets properly. You will be reimbursed at a cost per hour rate that varies by model. The rate will be determined by the contract length and machine hours remaining on the contract.

Komatsu Care Plus III can be canceled anytime after the minimum utilization of 3,000 hours. After that point you will stop being billed and will only be responsible for the previous months payment.

Activation and billing for Komatsu Care Plus III

Komatsu Care Plus III offers our customers a simple three step process for payment, with the added flexibility of pay as you go billing and the ability to cancel coverage at any time.

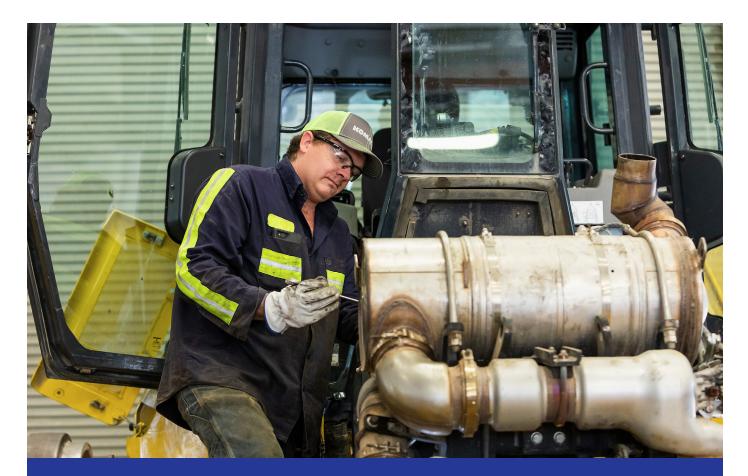
- 1. Make a onetime down payment to activate coverage
- 2. Pick from a fixed or variable cost per hour
- 3. Your billing will start in 30 days, based on your previous month's machine utilization at your selected cost per hour

Incremental purchases for Komatsu Care Plus and Plus II

Komatsu Care Plus and Komatsu Care Plus II contracts offer the ability to incrementally purchase contracts. This allows our customers better flexibility in purchasing smaller contracts and extending current coverage as they see fit.



Useful resources



Scan here or click on the link below to discover more about our Genuine Care products



https://www.komatsu.com/en/services-and-support/equipment-maintenance/komatsu-care-plus/

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